



# Hanoi's process towards Smart city

H.E. Mr. Nguyen Van Suu  
– Permanent Vice Chairman of Hanoi People's Committee

# Objectives by 2030

Improve the quality  
of life of the people

1

Streamline urban  
management

2

Protect the  
environment

3

4

Improve  
competitiveness

5

Provide convenient  
public service

6

Ensure safety and  
security

# Objectives by 2030



2016-2020

- Building smart ICT infrastructure and key databases
- Establish smart system in priority fields

2021-2025

- Complete the smart systems in field of eco-society
- Involvement of citizen in administration and policy making

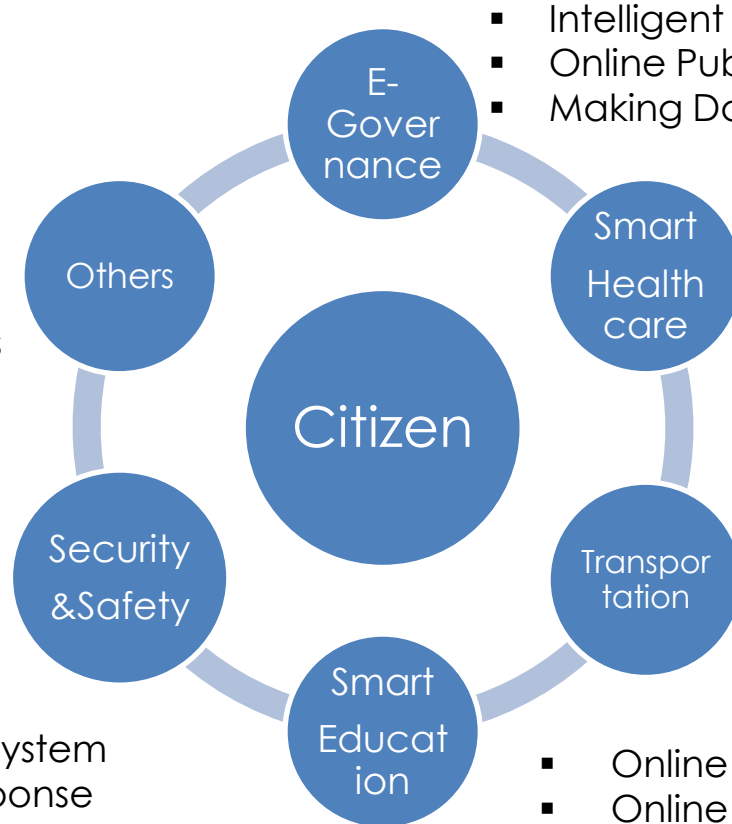
2030

Develop the innovative system to higher level

# Area of Focus



- Smart Tourism
- Intelligent Energy
- Building Technology Transfer Area & Business Incubator



- Intelligent Operation Center
- Online Public services: 80%
- Making Database of Citizen

- Using hospital management software
- Healthcare Database

- Smart Transport Controlling System
- Integrated transport information
- I-Parking

- Building security and safety management system for supervisor and response

- Online Enrolling Application for School
- Online database for student

# Project Intelligent Operation Center (IOC)

## Objective:

### **Establish an Intelligent Operations Center**

comprising integrated functional centers to manage information and resources across all sectors, thereby helping leaders to make decisions, and response to emergencies.

## Outcomes

Center for Traffic Control and Crime Prevention

Center for emergency response, fire prevention, search & rescue, medical support

Data Analysis Center

Center for confidentiality and information safety

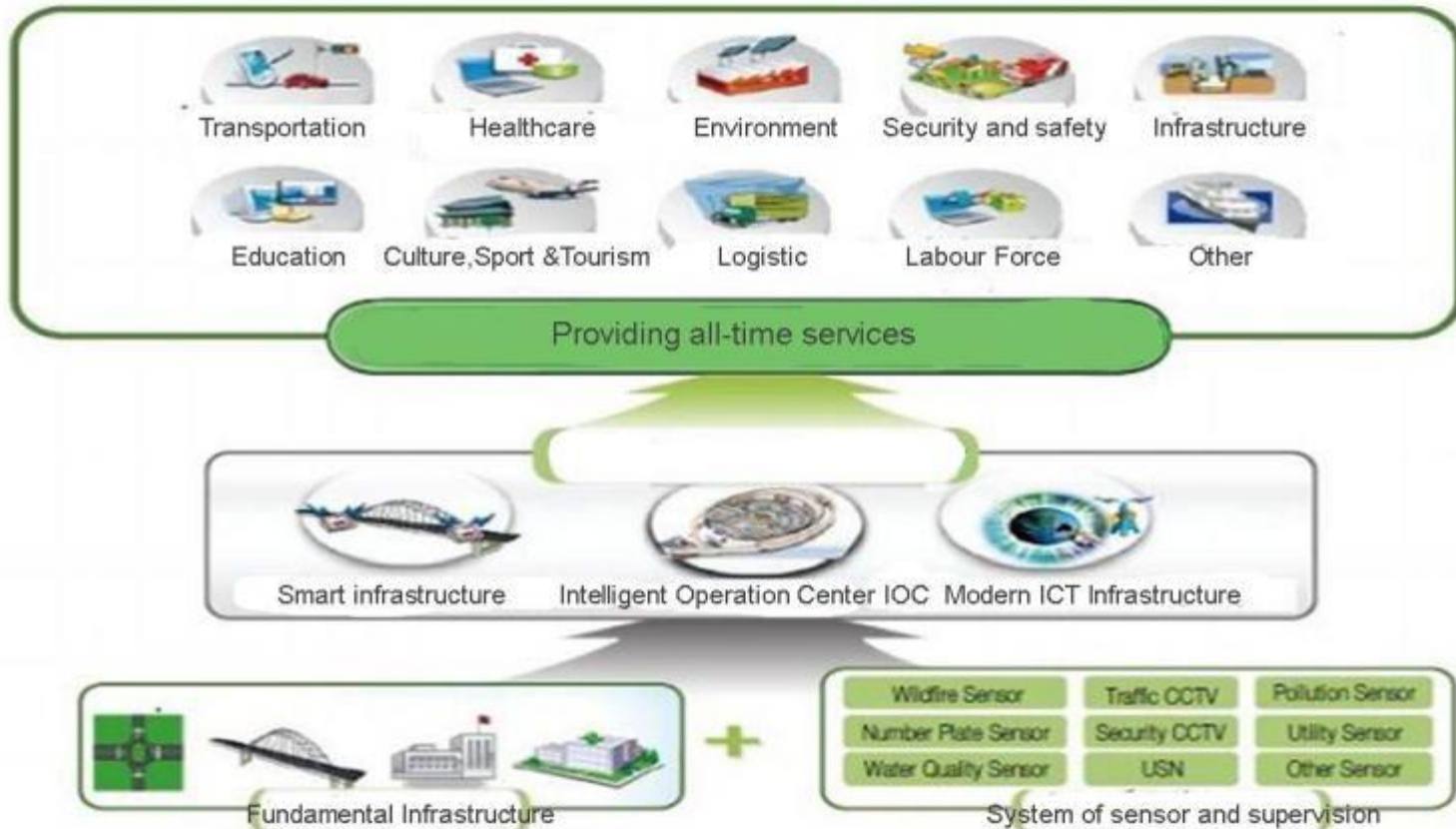
IT Support Center

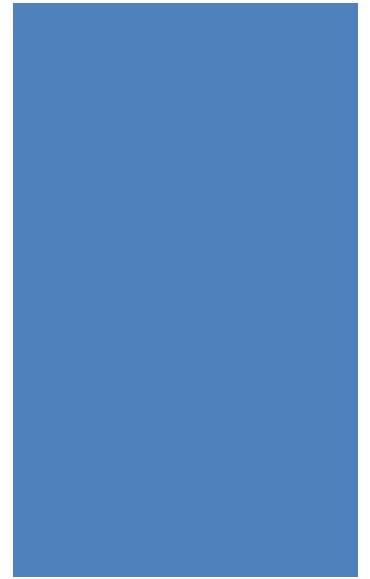
Q & A for the citizen

Center for Management of Public Administrative Services

Center for Press and Communication Information

# Model of Hanoi smart city





Thank you !